

**Warranty:**

This unit is guaranteed to the original retail purchaser against defects in quality or workmanship for a period of one year from the date of original purchase. If this unit fails because of a manufacturing defect within 30 days of purchase, return the unit, with your receipt, to the retailer. After 30 days, but within the warranty period, if the unit was purchased within the continental United States, return it, to Mr. Brands LLC for repair or replacement. If the unit was purchased outside the continental United States, return the unit to the place of purchase. This warranty does not cover damage caused by misuse, abuse, overheating or alteration. Repairs made by anyone other than Mr. Brands LLC are not covered in this warranty. Mr. Brands LLC will not be held liable for any losses due to neglectful operation. All implied warranties, including the warranties of merchantability and of fitness of purpose, if applicable, are hereby limited in duration to the period of one year from the date of original retail purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Incidental or consequential damages arising from a breach of either express or implied warranties are hereby disclaimed and excluded. Some states do not allow the exclusion of limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. Upon the expiration of this warranty all such liability will terminate. No other warranties are expressed or implied. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No informal dispute settlement mechanisms are available. This limited warranty is given in lieu of all other warranties.

**CUSTOMER ASSISTANCE**

FOR IMMEDIATE CUSTOMER SERVICE, CALL: 1-877-420-7555  
A CUSTOMER SERVICE REPRESENTATIVE WILL ASSIST YOU WITH  
ANY QUESTIONS REGARDING YOUR HEATER.

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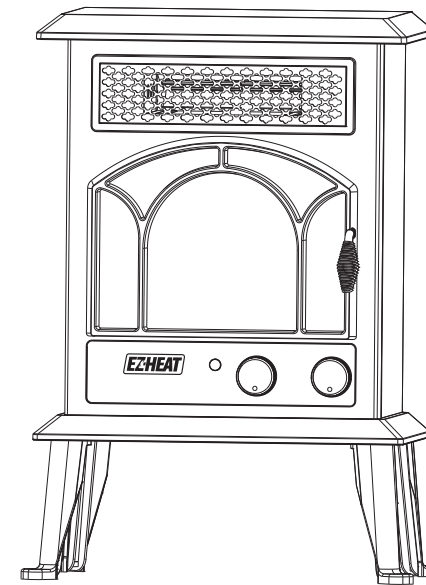
 **WARNING:**  
Cancer and Reproductive Harm --  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)



**OWNER'S MANUAL  
ELECTRIC FIREPLACE HEATER**

**Model No.: MT1288**

**Item No.: 32563**



**120V~ 60Hz 1500W**



## TABLE OF CONTENTS

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Package Contents .....	3
Safety Information .....	4
Frequently Asked Questions .....	6
Preparation .....	7
Troubleshooting .....	8
Control Panel .....	8
Operating Instructions .....	9
Care and Maintenance .....	10

## CARE AND MAINTENANCE

**⚠ WARNING:** Before performing any maintenance task, turn off the power, unplug the unit, and allow it to cool completely.

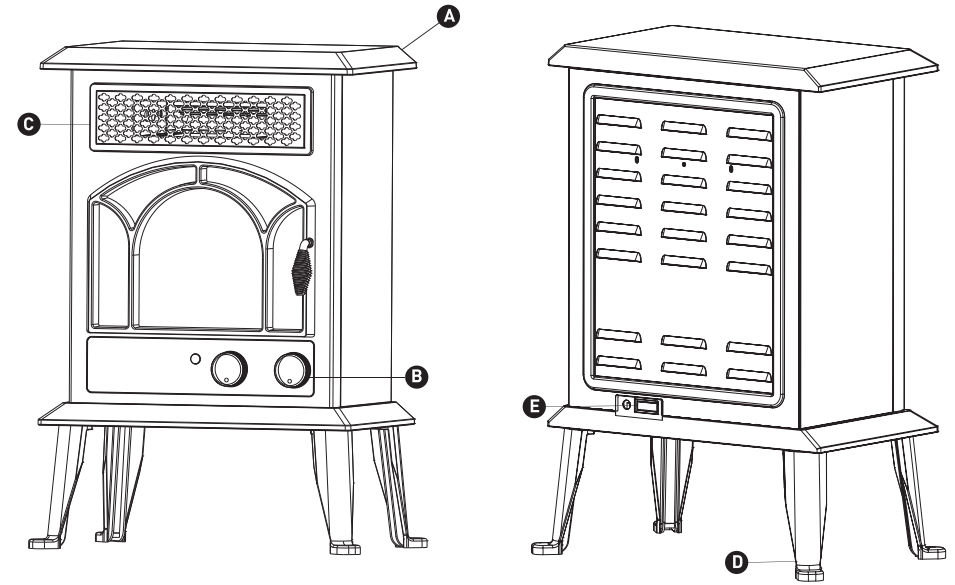
1. To keep the heater clean, clean the outer shell with a soft, damp cloth. Use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.

**CAUTION:** DO NOT let liquid enter the heater.

2. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
3. DO NOT immerse the heater in water.
4. Wait until the unit is completely dry before use.
5. Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

**⚠ WARNING:** Do not use the heater without all assembly in place.

## PACKAGE CONTENTS



PART	DESCRIPTION	QUANTITY
A	Infrared Heater	1
B	Control Panel (preassembled to Infrared Heater (A))	1
C	Heat Output Vent (preassembled to Infrared Heater (A))	1
D	Unit Legs	4
E	Temperature Sensor (preassembled to Infrared Heater (A))	1

## SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install the product.

# IMPORTANT SAFETY INSTRUCTIONS

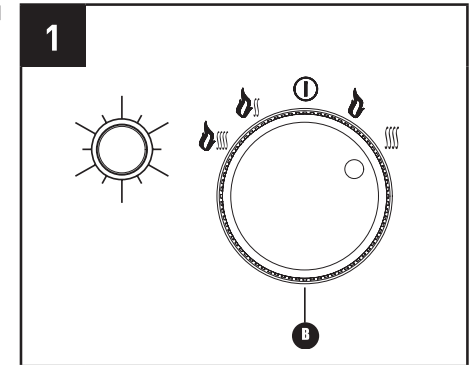
**WARNING:** POTENTIAL ELECTRICAL HAZARD IF NOT ADHERED TO. When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- This heater must be plugged into a 120 V, 15 amp (or more) circuit of its own. Do not plug anything else into the same circuit. If unsure if your home meets this specification, consult a certified electrician prior to use. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- Connect to a properly outlet only. Do not connect the heater to extension cords, surge protectors, timers, direct breakers, or an outlet with other appliances connected to the same outlet. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles (certain models) or wheels to move this heater.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft. (0.9 m) from the front of the heater and keep them away from the sides and rear of the heater.
- Extreme caution is necessary when any heater is used by or near children, invalids, pets, or when the heater is left operating unattended.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped, or damaged in any manner. Contact the manufacturer for resolution options.
- Do not use outdoors. Exposure to outdoor elements such as rain, snow, sun, wind, or extreme temperatures may cause the heater to become a safety hazard.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations, nor any locations that use GFCI outlets.  
Never place the heater where it may fall into a bathtub or other water receptacles.
- Do not run the cord under carpet. Do not cover the cord with throw rugs, runners, or similar coverings.
- Arrange the cord away from traffic areas and where it will not be tripped over.
- The heater must be plugged into a wall outlet that is a dedicated circuit with a minimum 15 amp rating on that individual circuit.
- To disconnect the heater, first turn the power button to the OFF position and then remove the plug from the wall outlet.
- Do not allow foreign objects to enter or block any ventilation or exhaust opening as this may cause electric shock, fire, or damage the heater.
- Allow at least 3 ft. of unobstructed space to the front and rear of the heater to allow for maximum heat, air, and ventilation flow.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored, nor use flammable solvents to clean the heater. Keep the heater dry at all times.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Do not use abrasive solvents to clean the heater as it may cause damage to the finish or casing.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
- To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

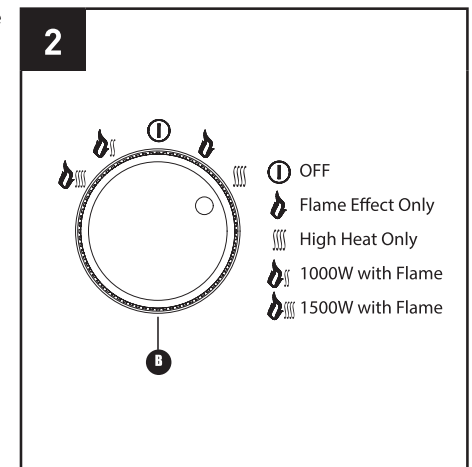
## SAVE THESE INSTRUCTIONS

## OPERATING INSTRUCTIONS

1. Turn the heater ON / OFF by selecting a desired heat setting on the the unit control panel (B). The unit's power indicator light will illuminate.



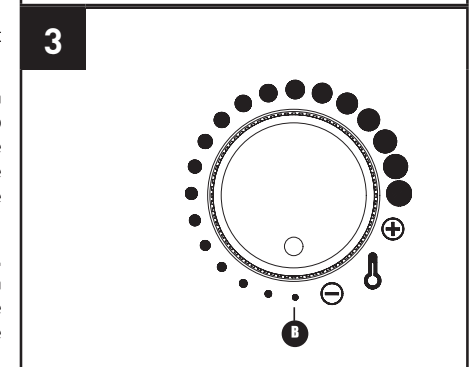
2. Select the desired heat setting by turning the mode dial clockwise or counter clockwise.



3. Set the thermostat by turning the thermostat knob on the control panel (B)

To increase the desired temperature, turn the thermostat dial to the right (clockwise) to increase, or left to decrease temperature. The thermostat control knob can only be used while the Power and Heat switch/switches are in the on position.

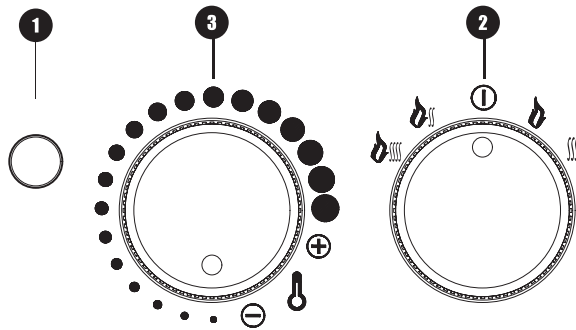
Once you have chosen the desired temperature, the heater will remain on until the room temperature increases to that level. Then, the heater will cycle on and off to maintain the desired room temperature.



## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The heater does not turn on.	<ol style="list-style-type: none"> <li>1. The power cord is not plugged in.</li> <li>2. The electricity at the main fuse box is not working.</li> </ol>	<ol style="list-style-type: none"> <li>1. Plug the power cord into an electrical outlet.</li> <li>2. Check the electricity at the main fuse box.</li> </ol>
The flame effect does not turn on	<ol style="list-style-type: none"> <li>1. There is no light for the flame</li> </ol>	<ol style="list-style-type: none"> <li>1. Change the light bulb.</li> </ol>
There is no heat from the unit	<ol style="list-style-type: none"> <li>1. The thermostat on the heater is set lower than the room temperature.</li> <li>2. The switch for heat is not on.</li> </ol>	<ol style="list-style-type: none"> <li>1. Increase the thermostat temperature on the heater to a higher heat setting.</li> <li>2. Turn the low and/or high heat switch to the on position along with the flame and fan effect switch.</li> </ol>

## CONTROL PANEL



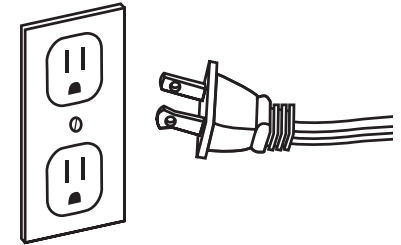
PART	NAME	DESCRIPTION
1	Power Indicator Light	Indicates when unit is receiving power.
2	Mode Select Knob	Powers the unit ON / OFF and toggles power between high, low, and flame only modes.
3	Thermostat Knob	Increases or decreases desired temperature

## SAFETY INFORMATION

### Overheat Safety Feature

This heater is equipped with an overheat safety feature. When the internal components of the heater reach a certain temperature that could cause overheating or possible fire, the heater will automatically shut off.

**WARNING:** TO PREVENT ELECTRICAL SHOCK, MATCH THE WIDE BLADE OF THE PLUG TO THE WIDE SLOT OF THE RECEPTACLE AND FULLY INSERT.



**WARNING:** It is normal for the power cord to feel warm to the touch. However, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

### Specifications

Voltage Rating	120 V (60 Hz)
Power Consumption	1,000 W/1,500 W
Unit Size	16.60 in. (W) x 10.70 in. (D) x 22.24 in. (H)
Unit Weight	9.57 lbs.

## FREQUENTLY ASKED QUESTIONS

Please review these frequently asked questions on the next few pages prior to using your heater.

**Q. My heater emits a strange odor when I first open the box and when I turn the heater on for the first time. Why is this happening?**

**A.** This is normal. This heater is treated with a special heat safe/resistant coating. This odor will sometimes be present when the box is opened. When the coating is exposed to heat, it produces this particular odor during the first few hours of operation. This will dissipate after the break-in period. If you are sensitive to odors, you may want to pre-burn the unit in a garage with the door open until the initial odor dissipates.

**Q. If my heater runs on its max wattage setting, how many BTUs is that?**

**A.** This heater is intended to be used as supplemental heat in areas most needed. It may take several minutes to several hours to heat your area, depending on various factors. The below chart provides BTU translations for different wattages.

WATTAGE	BTUS
1,500	5,118
1,000	3,412
750	2,559
500	1,706

**Q. Can the heating elements be replaced?**

**A.** Replacement heating elements can be obtained from the manufacturer. All parts may be purchased through the manufacturer if your product is out of warranty. If you feel that the elements are definitely faulty right out of the box, contact Customer Support. A representative can then direct you to the next step.

**Q. Once I plug the unit in and turn it on, how long will it take to heat my room?**

**A.** The heating process in the heater begins immediately upon powering on and setting the desired temperature above the ambient temperature. A noticeable change in the ambient temperature of the room will vary due to variables such as the location of the heater (in the home), floor plan and size of the room, how well the room is insulated, how many doors/windows, how much bare concrete (acts as a heat sink with any type of heating), the opening and closing of an exterior door, long hallways, high ceilings, etc. Customers with smaller rooms experience quick heat changes. Rooms with larger and open floor plans can expect up to 24 hours to completely heat up.

**Q. Can I use more than one heater at a time? Can I use the heater and another appliance at the same time?**

**A.** Yes, but make sure they are not plugged into the same circuit. Each heater requires its own minimum 15-amp circuit with no other items plugged into that circuit or outlet. This is because heaters are considered appliances and draw out high amperage. If you are unsure your circuit meets these requirements, verify with a certified electrician.

## FREQUENTLY ASKED QUESTIONS

**⚠ WARNING:** Risk of fire, damage to property, or injury may result if requirements are not met.

**Q. Why does my heater's fan continue to run after the set temperature is reached or the power is turned off?**

**A.** This is normal. The heater's fan will continue to run even after the heater automatically cycles down. The fan continues to run so that every last bit of heat is blown out of the heat chamber while allowing the unit to continue filtering your air. Once the internal box/components cool completely, the fan should then shut off on its own. In this case, allow a few minutes after the heat cycles off (with power on). The fan will shut off faster when the power is turned off.

**Q. My heater's power cord gets warm. My cord is showing signs of heat or melting at the outlet. Is this normal?**

**A.** A warm power cord is normal. These power cords are rated safe for up to 105°C/ 221°F by the UL, CSA, or ETL. The exception is, if you detect heat, smoke, or signs of melting at the contact point of the wall outlet, it may be due to loose or worn wall contacts (or arcing). Please stop using the heater immediately, contact warranty support for a replacement power cord, and have a certified electrician replace the wall outlet as soon as possible.

## PREPARATION

Place the heater on a firm, level surface and plug into a grounded 120 V, 60 Hz power outlet. Only operate heater in upright position.

Please note that infrared heaters do not heat like a traditional space heater. You should not expect infrared heaters to blow hot air like a traditional space heater. Infrared heaters heat objects not air. Infrared heaters are intended to supplement an already heated, insulated room. Square footage specifications assume a single enclosed room not an entire home. Infrared heaters do not heat through walls, floors, and are not intended to replace a main heat source. Infrared heat can take at least 24 hours to warm a room but operate much more efficiently to maintain the desired temperature. Infrared heaters will not work well in uninsulated unheated spaces like screened in porches, RV's, garages, unheated basements, etc.

To assemble the unit feet align the foot to the mounting bracket and press up firmly until secured with a "CLICK" sound. For permanent attachment you can secure the leg by adding a screw into the pre-drilled hole (1 per leg).

